GROWING TO MEET THE NEED

33% Increase in participants
Dear Friend,

This has been an exciting year of growth for Impact. Our ongoing expansion speaks not only to the critical need for our services but also the way in which our talented and dedicated staff have stepped up to address that need. We have worked creatively to expand our programs and the number of participants we serve, as you will see in the pages of this report.

What began in 1988 as an agency providing permanent supportive housing for adults with serious mental illness, has blossomed and evolved. Alongside our robust supportive housing program, we now also provide wraparound and comprehensive behavioral health, nursing, and employment services to an increasing number of participants in need.

Over the past five years, we have improved our financial position and increased our donor base, added strong community leaders to our board, and raised our profile in the community. Since 2018, we have increased our budget from $1.8 million to just under $4 million for FY 23, nearly doubled the size of our staff, increased the number of individuals we serve by 84 percent, and expanded the number of buildings we own from 6 to 9.

This year we also finalized our new strategic plan and implemented the recommendations of our in-house Diversity, Equity, and Inclusion (DEI) team. It was a year that celebrated the value and success of every participant we served and created an agency where all our staff feel valued.

Looking to the future, we are exploring new partnerships and opportunities to ensure we can continue to meet the needs of our community. We are about to embark on our 35th year as an accessible, inclusive, and equitable organization, and we thank each of you for sharing your time and resources with us.

You have helped make Impact Behavioral Health Partners the special place that it is, and we hope you will continue to be a part of the next chapter of our development.

With gratitude,

Patti Capouch
Executive Director

Kathleen M. Gillespie
President, Impact Board of Directors

FROM OUR DIRECTORS

Our Mission
Our mission is to develop and champion opportunities for people with serious mental illness by providing comprehensive services in housing, employment, and clinical support so that each person can live as independently as possible.

Your Support Over the Past Year Has Enabled Us To:
- Create a Family Housing Program (page 6)
- Begin construction of a 16-unit building in Skokie (page 7)
- Expand our service area by partnering with 20 agencies

Growing Into Our Name – The Power of Partnerships
In 2019, Housing Options for the Mentally Ill Evanston officially became Impact Behavioral Health Partners to reflect our evolving connection to the greater Chicago community. Now, Impact partners with 19 agencies across metro Chicago. Those partnerships allow participants seeking medical and mental health care access to Impact’s top-rated Employment and Clinical Services Programs.

Our Partners
Chicago: Association House of Chicago, HACC, Howard Brown Health, HRDI, PCC Wellness Center, The Reva and David Logan Foundation
Evanston: Connections for the Homeless, Erie Family Health Center, Evanston Cradle to Career, McGaw YMCA, PEER Services, YWCA
Evanston/North Shore
Arlington Heights: Shelter, Inc. Des Plaines, Lutheran Social Services of Illinois (LSSI)
Franklin Park: Leyden Family Services
Hillside: Alliance to End Homelessness in Suburban Cook County
Mount Prospect: Northwest Compass
Oak Park: AgeOptions
Skokie: Turning Point

Our Partners

<table>
<thead>
<tr>
<th>Year</th>
<th>Budget</th>
<th>Participants</th>
<th>Staff</th>
<th>Housing Beds</th>
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<tr>
<td>2018</td>
<td>$2,053,444</td>
<td>244</td>
<td>20</td>
<td>64</td>
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<tr>
<td>2019</td>
<td>$2,459,906</td>
<td>299</td>
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<td>2020</td>
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<td>2021</td>
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<td>338</td>
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<td>74</td>
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<tr>
<td>2022</td>
<td>$3,399,692</td>
<td>450</td>
<td>34</td>
<td>93</td>
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</table>

WE MAKE AN IMPACT

33% Increase in participants
450 Participants served
11,312 Hours of services provided

Participant and Partner Growth
OUR CLINICAL PROGRAM

Meeting a Community Need
For many, the COVID-19 pandemic has been a time of stress and isolation. Nationally, there has been a surge in individuals reporting mental health symptoms and seeking treatment. Mental health providers have struggled to keep up with rising demand. Lack of access is particularly acute for those who are low income or lack insurance: some providers report waitlists hundreds of people long.

Mental health care is a critical need for the greater Evanston community. To meet this need, Impact’s Clinical Services Program expanded to provide services to any community member meeting Impact’s eligibility criteria. Impact now provides high-quality counseling, therapy, and case management services to over 150 individuals per year. Impact is now helping to make mental health services available and accessible for all.

Spotlight on: Nursing
Impact’s full-time program nurse works with participants, providing direct nursing care and health care support. Additionally, the nurse works to coordinate participants’ health care and medications among multiple providers. Taken together, this work ensures that each participant’s unique and comprehensive health needs are met.

Over half of Impact’s participants have chronic physical conditions that they manage alongside their mental health. For them, Impact’s nurse has been a lifeline: multiple times, the nurse has caught slow-building medical crises like untreated diabetes and high blood pressure. During FY22, 83 participants received nursing services.

Left: Longtime Impact nurse Maria Moreno, RN helps participants monitor chronic illnesses like high blood pressure.

Left: D4D Project Manager Ed Hanlon (L) and Impact ED Patti Capouch (R) show off the completed space during an open house.

Finding Housing, Gaining Insight: KARL’S STORY
Before moving into an apartment with Impact, Karl spent almost two years at a homeless shelter. Despite a degree in urban planning and a job in real estate, Karl couldn’t afford the high cost of housing.

With his housing needs met, Karl was able to give back to the community. He now works at his former shelter, helping clients navigate the system with his wealth of knowledge and lived experience.

Karl and his clinician, Tiana, have been working together for a year to understand and manage his lifelong depression. Long daily walks on the lakefront, reading, and meditation all reinforce the therapy he’s receiving.

“This is an ongoing process and we just started. Glad I’m in it with Tiana.”

Designs for Dignity
Impact was honored to receive a grant from Designs for Dignity. Their consultation, expertise, and supplies enabled Impact to transform the storage basement of one of its apartment buildings into a bright, welcoming community space with rooms to provide therapy services to Impact participants and other meeting space.

BEFORE

AFTER

Impact Behavioral Health Partners | Annual Report 2022

151 Participants

4,152 Clinical Services Hours

Impact’s Clinical Services Program expanded to provide services to any community member meeting Impact’s eligibility criteria.

151
Participants

4,152
Clinical Services Hours
CLOSING THE HOUSING GAP IN COOK COUNTY

Impact is working to close the gap between the housing needs of the greater Chicago area’s most vulnerable residents and the available supply of housing units.

A New Family Supportive Housing Program

In late 2021, Impact’s Housing Program undertook its biggest expansion ever. Impact launched the Family Supportive Housing Program to serve families at risk of homelessness.

At the start of the program, Impact converted several existing apartment units to house families. Then, in late 2021, an anonymous donor gifted Impact a three-bedroom single-family house in south Evanston for use in the program.

The Family Supportive Housing Program is now fully operational, providing families with children long-term housing and supportive services, enabling them to avoid homelessness and family crisis.

Housing Program

16-Unit Apartment Building In Skokie

In spring 2022, Impact broke ground on a new 16-unit apartment building in downtown Skokie. Funding for the new building comes from the Illinois Housing and Development Authority (IHDA) and multinational digital infrastructure company Equinix, which has collaborated with Impact on the project since 2017.

64 Participants housed

20,868 Total nights of shelter

52 Participants received help to avoid homelessness

Right: A single-family in Evanston was donated to Impact and is now part of our Family Supportive Housing Program.

Below: The three-bedroom home was completely renovated with new floors, new furniture, updated electric, and a fenced in backyard. A family moved in this summer.
RESEARCH SPOTLIGHT

Innovation Attracts National Attention: Measuring Innovation with BEES

In 2019, Impact’s Employment Program began partnering with Federally Qualified Health Centers (FQHCs), a group of comprehensive health clinics that serve low-income and uninsured patients, primarily in historically under-resourced communities. This innovative approach attracted national attention, and Impact was asked to participate in a national research study analyzing the effectiveness of its program model in an FQHC setting with the BEES Research Group. For the study, Impact partnered with PCC Wellness, an FQHC in Chicago’s Austin neighborhood.

The fiscal year spanning 2021-2022 was an enrollment year for the study, with Impact and PCC working closely to ensure the study ran smoothly. One hundred and forty (140) participants were assigned to the intervention group that was referred to Impact’s employment services. After signing up for the study, 80 participants chose to engage with services. Of those 80 who worked with an Impact employment specialist, three out of every four found employment.

Based on the success of the PCC study, BEES asked Impact to collaborate on a second study, this time with Lutheran Social Services of Illinois (LSSI). This new two-year study will examine Impact and LSSI’s efforts to integrate employment services into substance use treatment programing. The enrollment target for this study will be 300 participants, randomly assigned to a service or control group.

EMPLOYMENT PROGRAM

FORGING A NEW PATH: QUINN’S STORY

A guiding principle of the Employment Program is to use participants’ existing skills and experience in finding meaningful employment.

Quinn, who uses they/them pronouns, has always had a passion for the arts. However, turning creativity and passion for art into a career can be challenging. Quinn was struggling to find employment and was referred to Impact’s Employment Services Program by their therapist. They quickly built a strong rapport with their Employment Specialist, Rachel.

While looking for a job, Rachel encouraged Quinn to pursue opportunities to create art. Quinn wrote a grant for a community-based art showcase, and received $1,000 for a series of portraits. Additionally, Rachel helped Quinn leverage a volunteer job into a paid freelance graphic design gig.

Currently, Quinn is working part-time in retail while they look for a perfect job with time to engage in their passions. They feel much more comfortable and confident with resume writing and the interview process. Quinn credits Rachel for showing them “how to talk about [their] strengths and how to turn weaknesses into strengths.”

Statement of Income & Expenses (Unaudited)
July 2021 - June 2022  
Accrual Basis

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<th>Income</th>
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<td>Federal grant funds</td>
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<tr>
<td>SSA Supported Employment Study</td>
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<td>BEES Supported Employment Study</td>
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<td>State grants</td>
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<td>DRS employment placement (fee for service)</td>
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<td>Medicaid payments (fee for service)</td>
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<td>City grants (Skokie)</td>
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<td>Fundraising campaigns</td>
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<td>Stride into Skokie 5K Walk</td>
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<td>Foundations</td>
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<td>Donations for new construction (see pg. 6-7)</td>
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<td>Donation of single-family home (see pg. 6-7)</td>
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<td>Program income (participant rent)</td>
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<td>Miscellaneous income</td>
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Total Income: 4,013,438

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<td>Administration</td>
<td>544,732</td>
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</table>

Total Expense: 3,606,305

PLEASE CONSIDER MAKING A GIFT TO IMPACT TO SUPPORT OUR GROWTH
THANK YOU

H Group Benefits
Ginny and Geoffrey Harlow
Catherine Howlett
Karen J Hunt
Pedro de Jesus*

Impact Behavioral Health Partners
Jim Kaufman and Mary Anne Diehl
Kaufman Club of Lakewood Chicago
Thomas Kitzke and Barbara Schwartz
Janice Luten and Mike Schmutz
Barbara B. Lovel
Dennis and John Makowski
Pete and Carolyn Mattos
Suan McKaley
Molly* and Jim Nevue
Craig Peterson and Claire McCarthy-Petersen
Don* and Martha Pollok
Ken and Polly Rattner
Rotary Club of Skokie Valley
Angela L. and Gary L. Schwartz
Jonathan H. Seid and Alex Piper
Richard B. Silver
Chris Swanson
Synergy Construction Group
Jeanne* and Jahnnes Trmp
Susan and David Turner
United Way of Metro Chicago
Wolgren's
Wellness Home at Norhill Healthcare

$500-$999
The Aaron Wilson Davidson Fund
Anne Cordes
Craig Duschnas
Ellen and Matt Feldman
Ellen and George Galland
Larry and Mary Gavin
Janet and Brian Hoffman
Ben and Kate Julian
Lori and Konny Kranke
Debbie Klein and Paul Rupke
Peter M. Michaels*
Dr. Fred and Barbara Miller
Jonathan and Judith Metz
Robert and Jacqueline Rapp
The Red Bus Fund
Jane and Tony Buffett
S. Wolf and Associates
Marge and Larry Sender
Joanie Storm
Liane Troy
Dr. Jamie Walker
Mary Jane and Jeremy Wilson
WU Architects
Bonna Zucca

$250-$499
Anonymous
Mary Bonnici
Mark Brodie and Libby Eaton
Anna Marie Brunner
Karen Buckley and Jill Metz
Julie Cameron and Max Kunità
Ed and Mary Jane Chans
Tormi Drews and Ed Gellat
Suzanne Durburg
Laurie Flapaneg
JP and Krista Glinken
Joy and Ken Hacker
Thomas Janke
The Kellie Fund
Savagin and Gayle Moll
Conradine Morrison
Carol and Stephen Mullins
Linda and Mark Odegard
Mark Passarini
Kathleen Penak and Jay Terry
Phyllis Reynolds
Mary Beth Roth
David and Judith Schrpfren
Donald and Victor Scott
Pastor Frank and Mary Sehn
Dr. James and Starks Sprinkins
William Ing and Stafford Griffin
Michael M. Wilk
Turning Point Behavioral Health Care Center
Michael and Ava Watkins
Deanne Wilburn
Jared Wilburn

$100-$249
Dennis Alfred
John and Barbara Anderson
Lisa Antonio
Chuck Ahr
Don Baker and Diane Lottke Baker
Linda Baker
Ann Bellard
Suzanne "Sue" Bender
Larry and Susan Waer
Kim and Dan Beck
Laure on and Robert Beck
Karen and Diane Bestheimer
Katy Bosman
Laura Brown and Davis Irmen
David and Gail Brownmiller
Nona Byrne
Nick Castelli
Mike and Rose Capobianco
Scott Capobianco and Heidi Hubbard
Todd Capobianco and Ariel Reinemann
Jennifer and James Castelli
Roger and Sarah Chaffins
Marlys Connors and GregJORorJian
Bina Conimer
Stacey Daniels
Dr. Joel and Janet DeBaker
Janet and James Debaker
John and Joan Rudnik
Louise and Charles Saltzman
Ann and John Sweris
Alex Shirk and Benjamin Jenkins
Terry Shawaiif
Ronald Skleney
Benjamin Storlie and Elizabeth Smith
Nicole Smith
Richard and Amy Sobin
Charles and Renae Staley
Natasha Stuckinger
Karen Tappendorf
Elizabeth Tislidal
John Craig Wagner
Deid Elizabeth
Bill and Diane Weinhefer
Elizabeth Wright and Julie E. Zielke
Janice Zieba and Meyer Selzer

Under $100
Omer Abraham
Adrian and Richard Adams
Zuxin Ai
Anonymous
Amber Leanne Foundation
Amy Anderson
Anonymous
Dr. Neil and Evelyn Aronson
Madelyn and Ethel Austin
Malcolm Bateman
Haley Bingham
Michelle Bonnici
Diane and Bernard Bordwell
Ina Burd
Nancy Burke
Tina Butler
Rick and Nancy Capobianco
Suzanne and Stephen Carlson
Francesca Castelli
Melissa Chavez
Martin Craig
Cathy Capobianco Daniels
Jessica Daviose
Jeff and Aiden Dickens
Patricia Rinard
Barbara and Bart Rocka III
John and Joan Rudnik
Louise and Charles Saltzman
Ann and John Sweris
Alex Shirk and Benjamin Jenkins
Terry Shawaiif
Ronald Skleney
Benjamin Storlie and Elizabeth Smith
Nicole Smith
Richard and Amy Sobin
Charles and Renae Staley
Natasha Stuckinger
Karen Tappendorf
Elizabeth Tislidal
John Craig Wagner
Deid Elizabeth
Bill and Diane Weinhefer
Elizabeth Wright and Julie E. Zielke
Janice Zieba and Meyer Selzer

A Very Special Thanks To:
John and Carol* Henes
Dr. John and Domeybird-Still
Northshore University HealthSystem
Lerner and Bill Revele
Winnipeg Congregational Church

$1,000-$4,999
Abe and Ida Cooper Foundation
Dr. John and Domeybird-Still
Northshore University HealthSystem
Lerner and Bill Revele
Winnipeg Congregational Church

Connections for the Homeless
Northwest District (A.H.A.N.D)
Advocates in the North
Association of Homeless Congregations
Equinix
Blue Cross Blue Shield of Illinois
Village of Skokie
and Urban Development
U.S. Department of Housing
City of Evanston
Government
Community Partners
Our Valued Partners

EQUINIX

Tier 5
Tier 4
Tier 3
Tier 2
Tier 1

Bexa & David Logan Foundation

A Very Special Thanks To:

$10,000+
Anonymous
Arm & Ellen Cooper Foundation
Bowditch Foundation
Equinix
Evanton Community Foundation
Kathleen Geiselle* and Debra Shere
Helen Brach Foundation
Howard and Bonnie Horowitz
Howard Brown Health
Rena Lanex* and Stephanie Rapp
Paul Angi Family Foundation
The Revs and
d David Logan Foundation
Michael Schwartz
and Angela Murphy
Lyme and George Munro
Dr. Michael Solomons and Carl Markand
Visting Nurse Association
Foundation

$5,000-$9,999
Anonymous
John and Carol* Henes
Dr. John and Domeybird-Still
Northshore University HealthSystem
Lerner and Bill Revele
Winnipeg Congregational Church

$1,000-$4,999
Abe and Ida Cooper Foundation
Dr. John and Domeybird-Still
Northshore University HealthSystem
Lerner and Bill Revele
Winnipeg Congregational Church

$1,000-$4,999
Anonymous
Arm & Ellen Cooper Foundation
Bowditch Foundation
Equinix
Evanton Community Foundation
Kathleen Geiselle* and Debra Shere
Helen Brach Foundation
Howard and Bonnie Horowitz
Howard Brown Health
Rena Lanex* and Stephanie Rapp
Paul Angi Family Foundation
The Revs and
d David Logan Foundation
Michael Schwartz
and Angela Murphy
Lyme and George Munro
Dr. Michael Solomons and Carl Markand
Visting Nurse Association
Foundation

Our Valued Board Members
Kathleen Geiselle, President
Don Pollak, Vice President
Peter Michaels, Treasurer
Carol Henrys, Secretary
Anne Lanem, Director
Pedro de Jesus, Treasurer
Catherine Howlett

In Honor Of...
Dayle and Ed Fortino
Craig Duchows and
Don and Pollar Pollak
Mar and Jay Hadorifer
Lori and Tony Khanuk
Richard B. Silver
Lynda Smith
John and Carol* Henes

In Memory Of...
Dr. Ronald S. Homing
Ina Burd
Jean Fishbeck and
Dr. Judith Popovich
Lorraine and
Denise Jerosch
Kwans Club of Illinois

Erie Family Health Center
Housing Authority of Cook County
Howard Brown Health
IPS Employment Center
Leyden Family Service
Lutheran Social Services of Illinois
McGaw YMCA
NorthWest Compass
PCC Community Wellness Center
PEER Services
The Revs and
d David Logan Foundation
Shatell, Inc.
Turning Point
YWCA Evanston/NorthShore
The Illinois Affordable Housing Tax Credit allows donors who make donations of $10,000 or more to Impact’s affordable housing fund to receive Illinois State income tax credits equal to 50% of the donated amount.

Impact’s new $8 million, 16-unit building was paid for by a collaboration between the Illinois Housing and Development Authority, Cook County, and Equinix using a combination of grants, loans, donations, and Illinois tax credit equity. Equinix and private donors contributed over $440,000 in cash to the project which generated $220,000 in Illinois tax credits, some of which were used to fund the project, and some were used directly by donors.

For the details go to: https://impactbehavioral.org/il-tax-credit, or contact Laurie Flanagan at lflanagan@impactbehavioral.org.