

# 2017 ANNUAL REPORT

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## FROM OUR CEO

Dear Friends,

It is a great honor for me to be writing this letter on behalf of Impact Behavioral Health Partners. I joined the organization in January 2018 and have been humbled by the commitment of participants, staff, board, and donors to this innovative work. I am excited to work alongside all of you, and to help expand programming that provides high quality care and support to our mental health community.

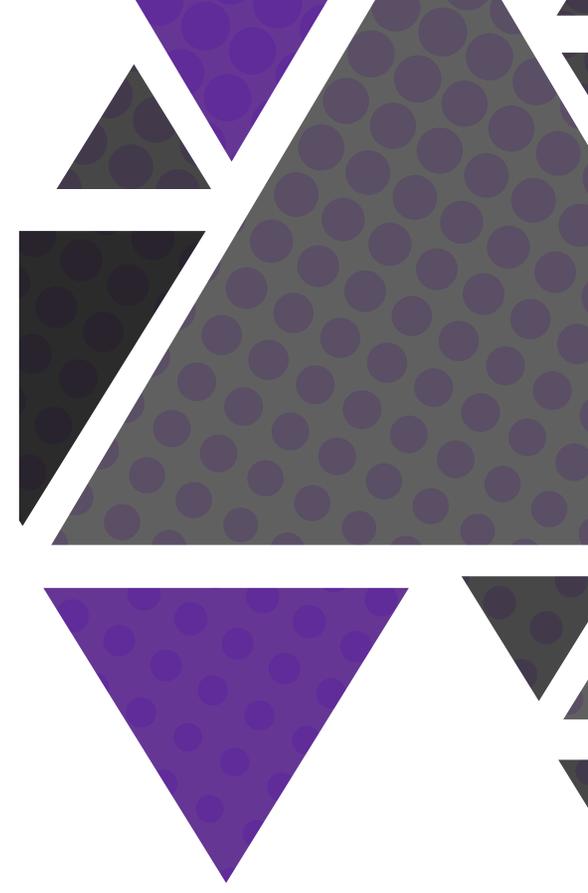
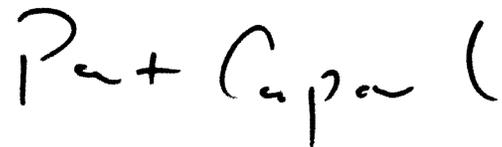
In this cultural moment it is more important than ever to have productive conversations about mental health. It is our responsibility to chip away at the stigma of mental illness, and to ensure that Impact remains a place of safety for our participants.

During this time of uncertainty in state and federal funding for mental health programming, we are especially grateful to our generous supporters. You make it possible for us to take risks, make bold plans, and maintain seamless service delivery.

2017 was a year of tremendous growth for Impact, in terms of the number of participants served and goals achieved.

Thank you for believing in the work.

Sincerely,



*impact*  
Behavioral  
Health  
Partners



## CLINICAL SUCCESS STORY - BETH

The clinical staff at Impact Behavioral Health Partners provides vital support services to our participants that help them improve the quality of their lives. Every day, we see our participants succeed and grow in a variety of ways. In January 2017 Impact was excited to add a full-time nurse to the Clinical Services Program Staff; the response has been overwhelmingly positive. By regularly including health and wellness into our mental health services we have been able to elevate the level of comprehensive, wraparound services that we provide. Recently, one participant stood out as an example of why mental and physical health integration is so important in contributing towards overall wellness of an individual.

Beth has been a participant with Impact since 2012. She first started out in one of our Permanent Supportive Housing units. After a few years of working on her independent living skills and symptom management, she was able to graduate out of our housing and into her own apartment with the financial support of a housing voucher. Even though Beth was now living independently in her own apartment, she continued to maintain her relationship with Impact and receive clinical support.

Beth continued to grow and progress, managing her symptoms and maintaining independent housing. She was very happy with her apartment and took a great deal of pride and joy from her independence. However, she recently experienced some setbacks

due to the presence of severe medical issues. Because of her medical condition, she had very little mobility and significant pain. This impacted her daily functioning, increased her anxiety, auditory hallucinations, and confusion. Her mental and physical health were declining rapidly and Beth was soon hospitalized.

Following her hospitalization, there were concerns that Beth would not be able to return back to her apartment, and instead would need to be moved to a nursing facility. Beth was strongly opposed to living in a nursing facility, and agreed to work with Impact's nurse, along with her clinician, to work on her daily functioning and symptom management, in order to maintain her independent living. With intensive hands-on support from the nurse, Beth was able to remain in her apartment and is even healthier and stronger today than she was before her hospitalization. Beth was able to receive education, advocacy, medication training, dietary assistance and coordination with medical and psychiatric providers, from the nurse. The nurse attended many medical appointments with Beth to help manage and coordinate her treatment plan for both medical and psychiatric care.

Now, Beth is living with significantly less pain and is thrilled to be in her own apartment. She is working on pursuing her goals of finding employment or volunteer opportunities now that she is feeling stronger and healthier.

## EMPLOYMENT: NEW PARTNERSHIPS

In 2017 Impact's Employment Services Program furthered its position as a leader in the community by partnering with new mental health agencies in need of supported employment services. Agency partnerships are not only the backbone of a successful IPS program but also the mental health community at large. Impact has reached new success in this endeavor throughout 2017. Impact recently partnered with the Josselyn Center and now serves a total of 3 partner agencies, Leyden Family Services and Turning Point. This has allowed us to provide employment services to areas that prior to this year had no access to this type of treatment.

## HOUSING: COORDINATED ENTRY

In March 2017 the Suburban Cook County Continuum of Care (CoC) began its new system from all Permanent Supportive Housing Programs, Coordinated Entry. The goal of the Coordinated Entry System is to more effectively identify, and assess people in a housing crisis with the hope to more efficiently connect them to housing and assistance. Impact has led the industry in Best Practices while implementing this new system. According to Jake Bradley, Housing and Referral Manager for Coordinated Entry, "Coordinated Entry has brought a big shift in how agencies interact with each other and fill their vacancies. [Impact] has been a delight to work, and we're grateful for [their] leadership in the north region. Impact has been a model for productive collaboration and they remain exemplars of fidelity to the Housing First framework."

# impact

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## ACCOMPLISHMENTS BY THE NUMBERS



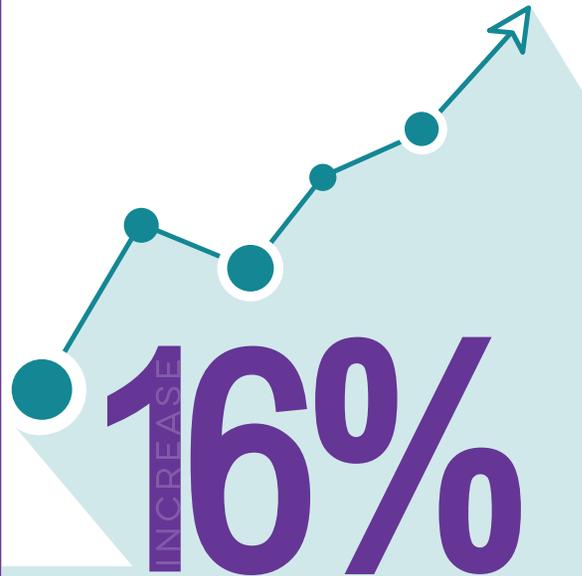
# 20,433

Impact provided 20,433 nights of permanent supportive housing to our participants in 2017

In 2017, Impact provided housing to

# 7 NEW PARTICIPANTS

all of whom were homeless prior to entering the program



Increase in private funding in 2017

Increase in number of participants to receive Employment Services in the past year.

# 23%



**3 YEAR** accreditation received from the **Commission on Accreditation for Rehabilitation Facilities**



In 2017, Impact ended a combined **12 years** of continuous homelessness by housing **7 HOMELESS PERSONS**

# SIXTY 60%

of Participants have engaged with the staff nurse

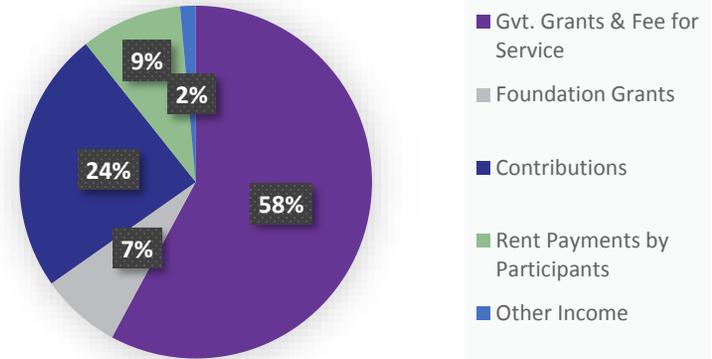
Rate of participants that gain employment to reach at least 90 consecutive days .....



### Income

Gvt. Grants & Fee for Service	\$ 1,085,291
Foundation Grants	\$ 138,431
Contributions	\$ 450,810
Rent Payments by Participants	\$ 174,075
Other Income	\$ 26,626
	<hr/>
	\$ 1,875,233

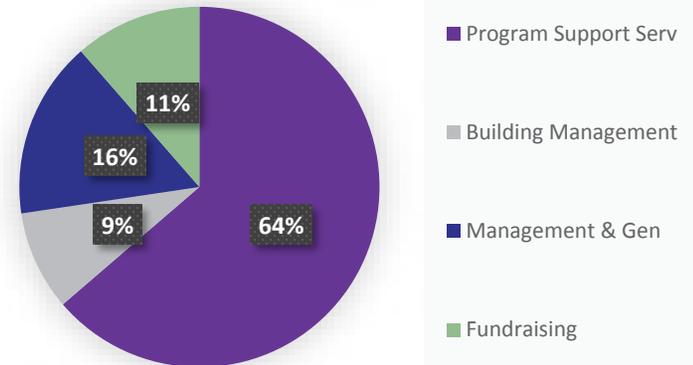
### Income



### Expenses

Program Support Serv	\$ 1,160,174
Building Management	\$ 162,973
Management & Gen	\$ 290,061
Fundraising	\$ 208,100
	<hr/>
	\$ 1,821,308

### Expenses



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## THANK YOU DONORS

### PARTNERS

#### \$25,000 AND OVER

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Equinix Inc.  
Ed Fortino & Dayle Duchossois  
United Way  
Paul M. Angell Family Foundation  
City of Evanston – Mental Health Board  
Dr. Michael Solomon and Carol McCardell

### SUSTAINING FRIENDS

#### \$10,000 - \$24,999

Evanston Community Foundation  
City of Evanston – Community Development Block Grant  
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### SUPPORTING FRIENDS

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